



Dixon House, 10 Dixon Way, Lincoln, LN6 7XN

May 2017

Dear Parent,

Welcome to [uniform-direct.com](http://www.uniform-direct.com)

We are proud to have been selected as the uniform provider for your school.

There will be a full range of Norton College uniform available to order online with delivery direct to your chosen address. Uniform will also be available to order, purchase and/or try on at pre-arranged open days at school.

We also have plain outdoor jackets, school bags and name tapes, allowing you to buy everything you need at the same time.

Ordering online is very simple. We will send you information as soon as the school page is live.

If you need to contact us, there is a contact form on the site which, once completed, will go directly to our help desk to be dealt with by our dedicated team, or you can e-mail us directly at customerservices@uniform-direct.com or call us on 01522 510016

- Online orders are despatched 3 to 5 working days from order direct to parents.
- Postage flat fee of £3.96 for any number of items to your chosen address.
- Customer returns are free by postage paid label – please contact **customerservices@uniform-direct.com** and quote your order number
- Customers without internet access may telephone their order 01522 510016 (Office hours only Monday to Friday)

If ordering online please allow plenty of time, especially during the busy back-to-school period when delivery may take a little longer or when you may be going on holiday. Please allow enough time so that you can make an exchange or order additional items if necessary.

We look forward to welcoming you to our store and our website, and hope that you will visit us many times during your child's school years.

Kind Regards

Customer Services Team
Uniform Direct ®

<http://www.uniform-direct.com/>
customerservices@uniform-direct.com